Ankit K. Agrawal

Healthcare Analytics Consultant

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SUMMARY

Strategic healthcare analytics consultant with 6+ years of experience driving commercial strategy, omnichannel engagement, and data-driven decision-making across global pharma clients. Proven track record in scaling analytics teams, guiding multi-market product launches, and shaping GTM and BD&L strategies. Trusted by cross-functional stakeholders across marketing, medical affairs, access, and development.

PROFESSIONAL EXPERIENCE

Consultant/ Team Lead | ZS Associates

JULY 2024 - PRESENT

- Drove commercial analytics for a \$5M portfolio, managing a 13-member team across brand strategy, targeting, and expansion—aligning insights with global marketing and sales priorities
 - Led the development of a client-centric GTM strategy that resulted in 8+ winning proposals generating
 \$1.3M+ in new business
 - O Supervised & mentored **15+ members**, ensuring high-quality delivery & talent development
- Partnered with the Global Commercial & Development team to evaluate market expansion using claims data,
 shaping long-term product planning for a \$1B+ portfolio asset acquisition
- Drove 5-year healthcare industry POVs, engaging 15+ senior client stakeholders across strategy and insights teams
- Launched Omnichannel Field Suggestions across 3 field teams and 5 Oncology & Neurology brands, resulting in a 5% TRx lift and saving 10+ hours per rep/month
 - O Simultaneously led Omnichannel operationalization for the Neurology team, scaling adoption to 80% team
 - Recognized with Best Project & Best Project Lead Award (2025) for excellence in execution and impact
- Designed 90-day HCP engagement journeys, Next best Action (NBA) using advanced models (OLS, XGBoost), optimizing promotion sequence and cadence based on historical behavior
 - Improved personalization and boosted campaign effectiveness across field and marketing channels, saving
 *\$1M annually

Associate Consultant / Senior Analyst | ZS Associates

JAN 2022 - JUN 2024

- Created Tableau dashboards using claims data across 60+ indications, cutting turnaround time by 90% and contributing to a \$1.5B licensing deal
 - Built real-time dashboards for KPI tracking, territory management, & clinical trial site identification for Epilepsy & Oncology using the MMIT payer data, reducing client effort by 75%
- **Designed go-to-market strategies** (GTM) for two product launches across multiple markets, leading pre-launch analytics over 12 months and facilitating in-person working sessions with clients in the USA
 - O Designed an Incentive Compensation (IC) plan for the Neurology field team to prepare for the launch
- Led end-to-end execution of the **Future of Customer Experience initiative** for the Oncology BU, enhancing KAM engagement through a collaborative framework
 - O **Developed interactive Tableau tool** that identified the top 50 corporate parents driving 40% of business, earning strong client appreciation
- Designed optimal field team structures in collaboration with 8 country leads across the US and EMEA—guiding structure, resourcing, & territory alignment for Commercial, MSL, & ARM teams
- Mentored 20+ team members in analytics, planning, and dashboarding across multiple therapy areas

- Designed and executed 10+ physician feedback surveys across 5 therapy areas to evaluate MSL field force
 effectiveness and guide resourcing strategy as part of the Market Research team
- Led end-to-end survey development, partnered with 3 vendors, and delivered insights through client workshops and readouts, covering both Voice of Customer (VoC) and Voice of Field Force (VoFF) initiatives
- **Designed end-to-end Medical Affairs field strategies** across the US, LATAM, APAC, Middle East, & Russia—covering MSL team sizing, territory design, KOL targeting, & engagement planning across multiple therapy areas
- Conducted benchmarking studies for Immunology, Neurology, Cardiovascular, and Oncology, evaluating competitor field structure and HCP engagement metrics across 10+ Pharma Companies
- **Co-developed 4+ strategic POVs** for global MSL leadership, including Digital Opinion Leaders, Medical Affairs Outlook, global MSL roles & training used directly by 6 clients to enhance their engagement strategies

Business Development Intern | ProYuga Advanced Technologies Limited

MAY 2018 - JUNE 2018

- Onboarded B2B clients, resulting in a 20% increase in business partnerships for VR-based iB-cricket game
- Created and presented detailed proposals to potential B2B clients, highlighting the unique features and benefits

SKILLS

Analytics and Strategy: Claims & RWE Analytics, Patient Journey, Field Force Strategy, MMIT, Profitability Modeling, NBA Design, GTM Planning, Omnichannel Engagement, BD&L & Asset Evaluation, IC Design Tools: Data Visualization using Tableau, Power BI, SQL, Territory Designer, MS Office Suite Business & Communication: Storyboarding, Stakeholder Engagement, Proposal Development, Mentoring & Cross-Functional Team Leadership

EDUCATION

Birla Institute of Technology, Mesra, Ranchi Bachelor of Engineering (B.E.) | Department Of Civil Engineering *AUG 2015 - MAY 2019*

REWARDS/ RECOGNITION

- ▶ Top 20 Finalist, YUVA Pratibha 2023 (MyGov & Ministry of Culture), nationally recognized for artistic excellence
- Developed personal website, <u>missingpalette.com</u>, securing 2 art sponsors and 15+ international clients
- Honored with the Jharkhand Foundation Citizen Award (2016) for contributions to art and social service
- Published a review paper on "Global Storm Water Management" in The Urban Rhetoric Issue 1 (2020), highlighting key challenges and solutions related to urban flooding
- Mentored 50+ students and professionals to support career growth and successful transitions into the industry

LEADERSHIP & INVOLVEMENT

ZS Associates:

- Active recruiter for both on-site and virtual hiring drives to support team expansion
- Conducted 6+ firmwide learning sessions on Tableau and leadership development
- Co-created a learning and soft skill development club to promote cross-functional upskilling

BIT Mesra:

- Led a team to the ZS Associates Case Challenge 2018, earning pre-placement offers
- Founded HACK-A-BIT, East India's largest student hackathon with 1,400+ participants
- Served as student leader for the Fine Arts Society and IET On Campus, organizing 20+ workshops in art, tech and soft skills for over 600 students

ADDITIONAL INFORMATION

Holds a valid U.S. B1/B2 visa, open to short-term travel for client engagements